



Family Promise of the Midlands Privacy Policy

Family Promise of the Midlands is committed to protecting the privacy of our donors, volunteers, supporters, and website users ("Individuals"). This privacy policy outlines how we collect, use, disclose, and safeguard the personal information you provide to us.

Information We Collect:

Contact Information:

Name, email address, phone number, mailing address when provided through our website, donation forms, event registrations, or other communication channels.

Donation Information:

Payment details (credit card information, bank account details) when making donations through our website or other secure platforms.

Demographic Information:

Age, location, interests (when voluntarily provided).

Website Usage Data:

IP address, browser type, website activity through cookies and other tracking technologies.

Consent

Individuals who sign up to receive Family Promise of the Midlands e-communications, forms, or other voluntary sign-up mechanisms which provide contact information (such as name, address, and e-mail address) provide consent to receive periodic communications from Family Promise of the Midlands. We may use this information for specific, limited purposes. You may always "opt out," either now or at any time in the future if you do not wish to receive our messages. Family Promise of the Midlands will not sell, rent, loan, trade or lease your personal information.

How We Use Your Information:

Processing Donations:

To process donations, issue tax receipts, and send updates regarding your contributions.

Communication:

To send newsletters, event announcements, updates on our programs, and fundraising appeals via email or mail.

Program Management:

To manage your participation in our programs, volunteer activities, or events.

Website Improvement:

To analyze website usage data to improve user experience and website functionality.

Compliance:

To comply with legal and regulatory requirements.

Sharing Your Information:

Third-Party Service Providers:

We may share your information with trusted third-party service providers (e.g., payment processors, email marketing platforms) to facilitate our operations, but only to the extent necessary to perform their services. Family Promise of the Midlands will only select third-party service providers who share our dedication to protecting your personal information and privacy.

Legal Requirements:

We may disclose your information if required by law, court order, or to protect our rights or the safety of others.

Data Security:

We take appropriate technical and organizational measures to protect your personal information from unauthorized access, use, disclosure, alteration, or destruction, including encryption and secure data storage practices.

External Links:

www.familypromisemidlands.org may include links to external websites. These links do not fall under the www.familypromisemidlands.org domain. Your use of any linked website is solely at your own risk.

Your Privacy Controls:

Opt-Out:

You can opt-out of receiving marketing communications by clicking the unsubscribe link in our emails or reply "Stop" to be removed from text communications or by contacting us directly at info@familypromisemidlands.org or by mail to Family Promise of the Midlands 1333 Omarest Drive Columbia SC 29210.

Access and Correction:

You can request access to your personal information or request corrections by contacting us at info@familypromisemidlands.org or by mail to Family Promise of the Midlands 1333 Omarest Drive Columbia SC 29210.

Policy Updates:

We may update this privacy policy from time to time. We will notify you of any significant changes through our website or communication channels.

Contact Information:

If you have any questions about this privacy policy, please contact us at info@familypromisemidlands.org or by mail to Family Promise of the Midlands 1333 Omarest Drive Columbia SC 29210.

Effective Date: 10/10/2020

Revision Date: 11/14/2024